



Terms and Conditions of HP Industrial Electronics

The first of these Terms

- 1.1 All our activities carried out (tender , delivery , installation , sales , etc.) are carried out under these terms and conditions.
- 1.2 Amendment or waiver of any of these conditions is only possible on the basis of written notice from us.

2nd Offer

- 2.1 Our offers are non-binding . Binding " Order Confirmation" are publish only after receipt of the written order.
- 2.2 For technical changes or conditions of sale of the products sold by us associated with the development or attenuation of the market , technological advances, courses, etc. we are not responsible .

3rd Information on prices

- 3.1 The prices listed in our materials are in CZK , without VAT , transportation and packaging charges. Ne- VAT payers must for those prices add tax applicable to the goods at the time of sale.
- 3.2 The price of goods is determined to our store , when you export the prices FOB CZ national border. Within 20 km are free shipping , as well as for contracts over 50 000 CZK without VAT. In addition, they are charged the normal transport costs by type of transport (package in hand , TOPTRANS) .
- 3.3 Any incidental charges (transport , packaging , insurance , taxes, duties and other certificates or permits) pay the customer.
- 3.4 Discounts on goods when multiple pieces or larger quantities are available .

4th Delivery Terms

- 4.1 After receiving the order form is send " confirmation of prices " for approval and confirmation by the customer. Then proceeds by category award .
- 4.2 STANDARD Category : Covers all commonly accepted procedures. Delivery time for the first part of the order is approximately 6 weeks from receipt of firm order from regular customers, or the receipt of advances from customers of other .. Standard price according to the time machine and other standard charges
- 4.3 Category EXPRESS : Express production with 50% increase . Delivery time the first part of the contract about 14 days after receiving the deposit (conditions).
- 4.4 Category EXPRESS PLUS : Express production with a surcharge of 100 % . Contract is ranked as the first in the production immediately after receiving the deposit (conditions).
- 4.5 Category GARANT : This is treated contractually structured contracts and orders from regular partners. Guarantees a fixed price throughout the contract period. Price is calculated by estimating the amount collected during the contract period . Ensures delivery of necessary products within the agreed deadlines . The nature of the procurement, production, too, thanks to the planning , guarantees the lowest price.
- 4.6 Delivery time specified on the " Order Confirmation" is true if the binding order (or the backup) you will get complete data for production. Otherwise , the term extended by the period for which the data abstained or had to be modified.
- 4.7 If they are not supplied data in digital format for direct processing , we reserve the right to include in the contract the preparation of the data from the data obtained in another form.
- 4.8 If requested backup contracts are sorted into production in the order received advances. In the case of non-payment of advances in the required time the contract is automatically discarded . We recommend to send a notice of payment.
- 4.9 Compensation for loss of time due to the fault of the purchaser and consulting services in the event that the contract implements other company , we charge a rate of 600, - CZK without VAT for each hour.

5 Payment terms

- 5.1 Prices of goods are calculated for an advance payment against pro -forma invoice.
- 5.2 Payment means crediting the relevant amount to the account of HP at a financial institution , or by passing a cash amount .
- 5.3 Goods is until full payment of the property of the supplier.

6 Protection of property rights

- 6.1 All technical documents shall remain our property and may be transferred to third parties , duplicated , or used only with our written consent.
- 6.2 Property rights for our products sold must be secured exactly according to the conditions laid down by the manufacturer .

7 Export Conditions

- 7.1 Exports of products sold by us shall be subject to the general regulations for the export of goods from the Czech Republic and EU .
- 7.2 U.S. exports of all products is governed in accordance with U.S. export regulations (" U.S. Export Regulations ") respectively . special permission of the Embassy of the United States.

8th Warranty Conditions

- 8.1 The products supplied by us are warranted according to the Commercial Code, the date of transfer, the date of receipt by transport or installation date of receipt . The evidence are confirmed by the Client invoice , delivery note , the sampling protocol or writing in the installation log.
- 8.2 Warranty does not cover defects caused by improper handling, third party intervention , mechanical damage , use of unauthorized software , violation or failure to comply with the seals for the work environment .
- 8.3 For orders sent by mail or forwarding the supplier is obliged to check the integrity of the container . If the packaging is damaged , distorted or contaminated fluid , buyer takes over the job at your own risk .

9 Terms of Service

- 9.1 Servicing is carried out at our center usually within three working days , unless otherwise agreed .
- 9.2 If it is determined that the failure was caused by the fault of the customer , or is not a defect , the customer pays the freight costs and loss of time .

10 Claims

- 10.1 For the claimed goods , the customer must specify: the type of goods (or an agreed mark) , our delivery note number , number of pieces on the DL and the total number of defective units . It is not enough customer order number or the date of the order. Without the above requirements will be returned to the claimed shipment to the customer. In this case go all the transport costs to the customer's account .
- 10.2 In the event of a claim recognized by the customer is entitled to reimbursement of transport costs reasonably incurred . We acknowledge the Czech Post, TOPTRANS , PPL and other common household forwarding.

11 The validity of these conditions

- 11.1. These Terms and Conditions shall apply from 16 March 2014 until further notice.

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Commercial Register Prague No. A/ 4543.